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Welcome to National Shared Care Plan

The National Shared Care Plan programme has been developed in partnership with the National Health IT Board and the Auckland Regional District Health Boards. The programme supports the National Health IT Board's e-Health vision and the delivery of the goals of *Better, Sooner, More Convenient Health Care*.

To achieve high-quality health care and improve patient safety, by 2014 New Zealanders will have a core set of personal health information available electronically to them and their treatment providers regardless of the setting as they access health services.

The Shared Care Plan programme is seeking a collaborative approach with all care providers supporting people with Long Term Conditions, to develop a comprehensive and coordinated electronic care plan. The care plan will define mutually agreed problems, goals, actions, timeframes and accountabilities for all involved and increase the person's participation in their care.

Evidence suggests that patients with long term conditions benefit from a care plan developed in partnership with their care team and with a person centered view of care. For the person this will improve coordination of care and communication with their care team, reduce the number of times information is repeated and reduce duplication of investigations or services.





What's the problem?

Patients experience

- Poor coordination & communication
- Feel disempowered & frustrated
- Repeat one's story multiple times
- Tests get repeated due to lack of timely info
- Experience errors & fragmented care
- Multiple care plans – confusion!

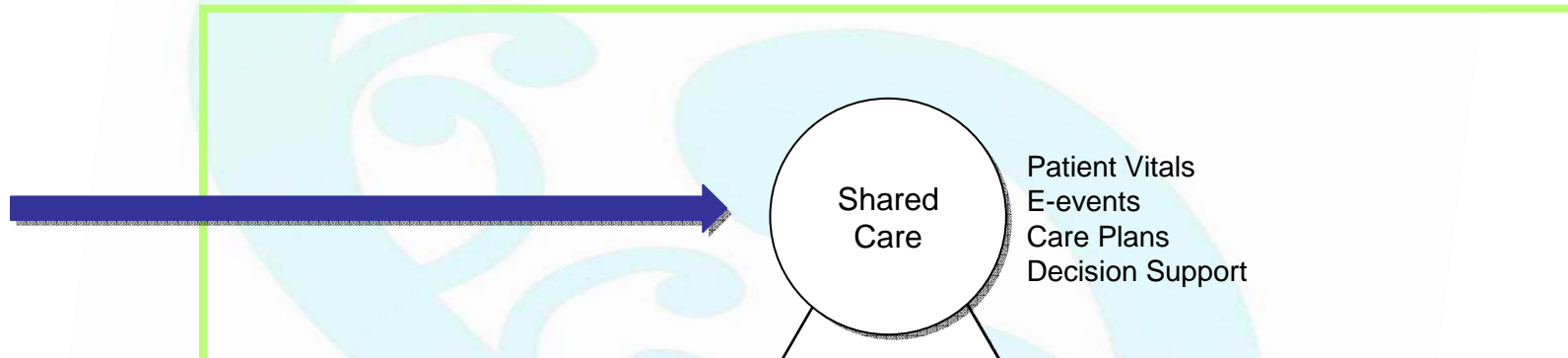
Health System

- Inefficiencies (clinicians 1-2 hrs/day chasing info)
- Duplication & fragmentation
- Acute, reactive care
- Overloaded ED & hospital services
- Reduced job satisfaction & retention issues
- Very limited integration – DHB to community or across DHBs



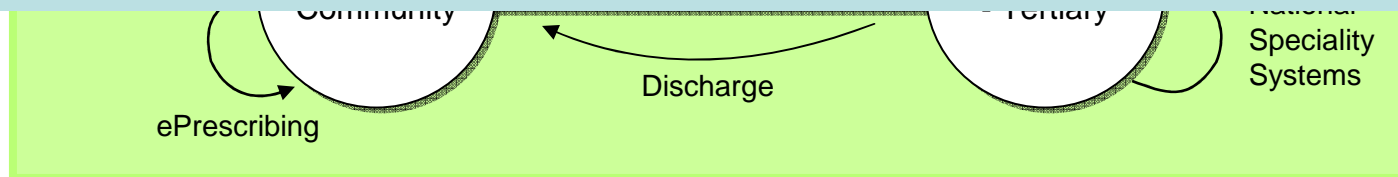
IT HealthBoard

National Health IT Strategy



eHealth Vision

To achieve high quality health care and improve patient safety by 2014, New Zealanders will have a core set of personal health information available electronically to them and their treatment providers regardless of the setting as they access health services



Vision

*“ Together we can
achieve more. ”*



Supporting people to achieve their best health outcomes, by enabling the sharing of goal-orientated care plans, that have been agreed in partnership with the individual, their carers and the multidisciplinary care team.

Objectives

1. To learn about how to do it,
2. Measure the benefits and
3. Understand the barriers

At a Glance

- Three pilots are underway in the Auckland region to better manage the care of people with long-term conditions.
- Shared care is a person-centric approach, which involves all health professionals that have a role in the patient's care working to a common care plan and sharing information between them.
- Anticipated benefits include:
 - increased patient involvement in managing their care,
 - improved efficiency and better use of health resources,
 - productivity and time savings,
 - stronger patient relationships,
 - improved safety, and
 - better communication.

High Level Timeline

Oct	Nov	Dec	Jan 11	Feb	Mar	Apr- Jun	Jul	Sep / Oct	Dec	Jan / Feb 12
1	2	3	4	5	6	7	8	9,10	11	12

- 1 Vendor demonstrations
- 2 Vendor selection endorsement by steering group
- 3 Implementation Planning Study & Evaluation methodology
- 4 Decision to proceed to pilot planning and stand up Proof of Concept
- 5 Proof of Concept goes live, Pilot stakeholder engagement
- 6 Pilot Definition and vendor contract
- 7 Pilot Design, Configuration and Implementation of software
- 8 Pilot Phase 1
- 9 Pilot Phase 1 review
- 10 Pilot Phase 2
- 11 Pilot end
- 12 Evaluation – Jan/Feb 2012

Pilot Sites & Services

8 Primary Healthcare Practices & co-located pharmacies

- Hauraki Medical Centre
- West Harbour Medical Centre
- Onewa Rd Doctors
- Grey Lynn Family Medical Centre & Grey Lynn Amcal Pharmacy
- Mount Wellington Family Health Centre
- Dr D. de Lacey, Doctors Surgery, Glen Innes
- Mangere Family Doctors & Radius Pharmacy
- Mangere Health Centre & Mangere Health Centre Pharmacy

3 Secondary services involved

- WDHB AIRS Service
- ADHB Heart Failure Service
- CMDHB Gout Service

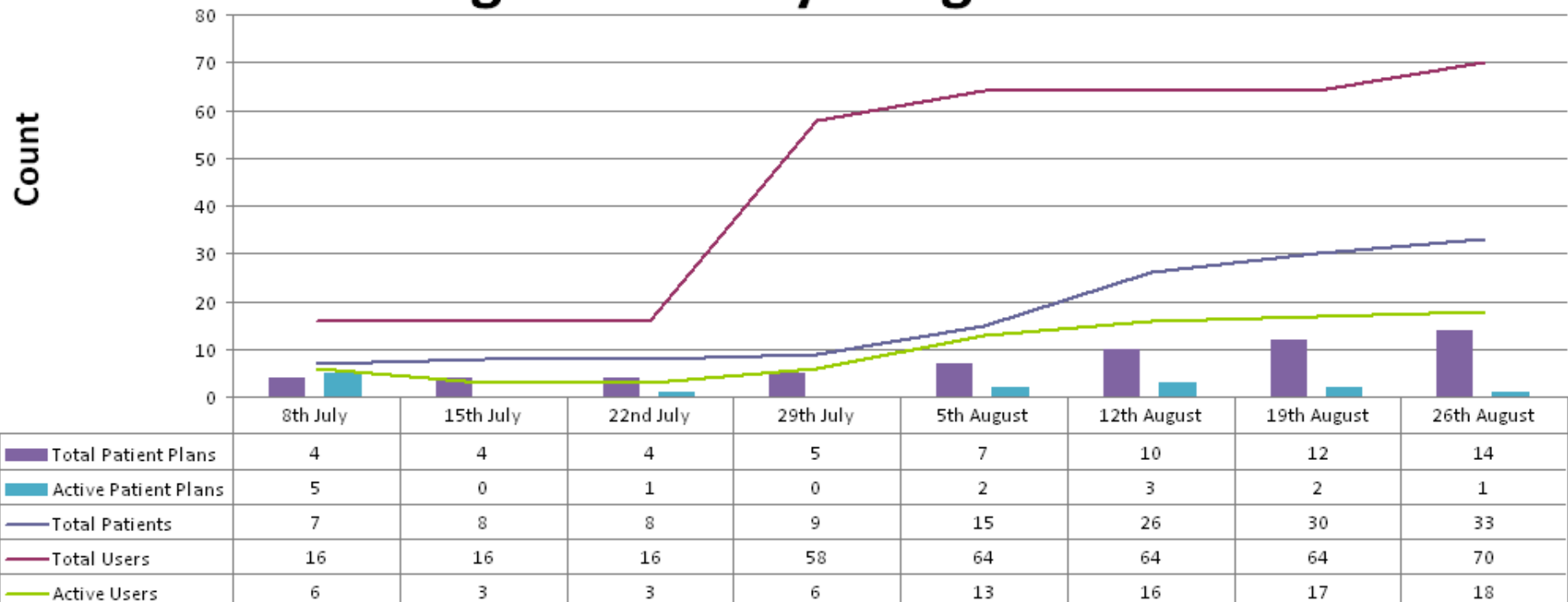


Interest has been expressed by primary healthcare to extend the pilot to regional Diabetes, Cardiology and Respiratory Services. These services will be approached during the pilot and invited to take part.

2 CMDHB Whitiara Diabetes Team members have agreed to join the pilot early-September. They hold regular clinics at Mangere Health Centre.

Usage report – 26 Aug 11

National Shared Care Plan Project - Northern Region Weekly Usage Stats

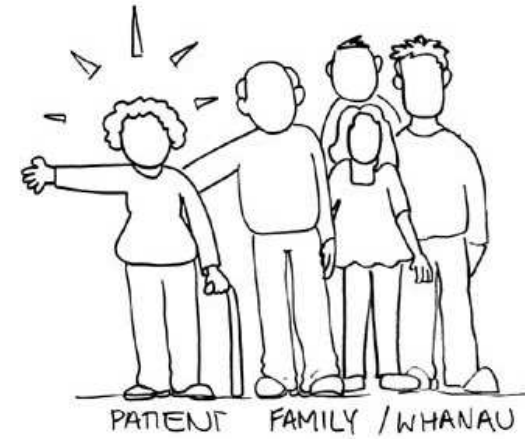


Case Study

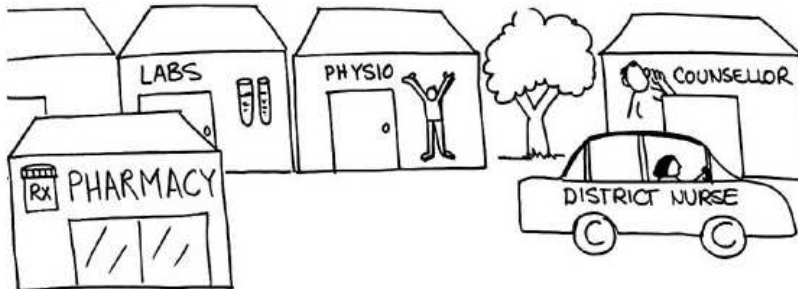
- Mani, moved to Auckland from Fiji in 1987
- Suffers from heart failure secondary to hypertensive damage to his heart valves
- His regular GP Dr Neil Hefford enrolled Mani in the shared care programme
- Dr Hefford and Mani work together to identify his main concerns and create a care plan
- Dr Hefford invites Helen McGrinder, a nurse practitioner from the Auckland HF service, to be part of the care team and asks Helen to review his medications



Joining up the wider healthcare team



ALLIED HEALTH & COMMUNITY AGENCIES



Primary Care - GP

BLUE, Light (Mr) *Born 15-Feb-1961 (50y) Sex Male Primary Identifier Passport*
 Address **16 Massey Road, Mangere, South...** *Mobile (Cell Phone) 0212381414* *Allergies or alerts not recorded*

Active Medications

Detail	Dosage	Frequency	Period
lisinopril 12.5 mg tablet		twice daily	
spironolactone 25 mg tablet		at night	

Current Diagnosis

Diagnosis Description	Onset Date
(G580.) Congestive heart failure	

Care Team

Name	Details	Care Team Role
Hou, Tim	GP Mangere Health Centre	Care Coordinat
Pauga, Easter Harriet	Practice Nurse Mangere Health Centre	Care Team Member
Matthews, Maria	Auckland Hospital	Care Team Member
Doughty, Robert	Auckland Hospital	Care Team Member

Tasks

+ Add New		Refresh		
	Due Date	Subject	Assigned To	ModuleType
	25 Aug 2011	Complete initial Care Plan and provide education	Pauga, Easter Harriet (Internal)	
	01 Sep 2011	Please conduct Home Visist in 1 week for follow-up assessment & care	Matthews, Maria (Internal)	
	15 Sep 2011	Review of Medications in 3 weeks please	Doughty, Robert (Internal)	

BLUE, Light (Mr)

Born 15-Feb-1961 (50y) Sex Male Primary Identifier GVM0622

Address 16 Massey Road, Mangere, South... Mobile (Cell Phone) 0212381414

Allergies or alerts not recorded

Summary

Date: 25. Aug 2011; User: Train One

- Added Weight - 86.00 kg
By: Train One on 25 Aug 2011.
- Added medication captopril 12.5 mg tablet.
Prescribed By: - on 17 Aug 2011.
- Updated medication spironolactone 25 mg tablet.
Prescribed By: Hou, Tim on 17 Aug 2011.
- Added medication spironolactone 25 mg tablet.
Prescribed By: Hou, Tim on 17 Aug 2011.
- Added diagnosis (G580.) Congestive heart failure.
Diagnosed By: Hou, Tim. Onset Date: -

Detail Change History

Patient Note Detail

Save Cancel

Note Type

Note - Copy sent to GP

(Note Type entries with this icon will be sent as a message to integrated PMS systems)

Details

Weight and other measures are tracking well, see measurements, but patient is very nauseous

Characters remaining: 1911

Save Cancel

BLUE, Light (Mr)

Born 15-Feb-1961 (50y) Sex Male Primary Identifier GVM0622

Address 16 Massey Road, Mangere, South...

Mobile (Cell Phone) 0212381414

Allergies or alerts not recorded

- Overview
- Recent Activities
- This Encounter
- Plans
- Notes
- Measurements
- Diagnosis
- Medications
- Assessments

- New Note
- New Measurement
- New Diagnosis
- New Medication
- New Assessment
- New Task

Detail Change History

Summary

Date: 25. Aug 2011; User: Train One

- Added note type Note - Copy sent to GP.
by: Train One on 25 Aug 2011 12:38.
- Added Weight - 86.00 kg
By: Train One on 25 Aug 2011.
- Added medication captopril 12.5 mg tablet.
Prescribed By: - on 17 Aug 2011.
- Updated medication spironolactone 25 mg tablet.
Prescribed By: Hou, Tim on 17 Aug 2011.
- Added medication spironolactone 25 mg tablet.
Prescribed By: Hou, Tim on 17 Aug 2011.
- Added diagnosis (G580.) Congestive heart failure.
Diagnosed By: Hou, Tim. Onset Date: -

Patient Note Detail

Save Cancel

Note Type

Note - Copy sent to GP *

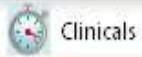
(Note Type entries with this icon will be sent as a message to integrated PMS systems)

Details

Recommend increasing the Spirilactone dosage, and add anti-cholesterol

Characters remaining: 1933

Save Cancel



Care Team



Messages



Patient Tasks



Documents



Register



Referrals

BLUE, Light (Mr)

Born 15-Feb-1961 (50y) Sex Male Primary Identifier GVM0622

Address 16 Massey Road, Mangere, South... Mobile (Cell Phone) 0212381414

Allergies or alerts not recorded

Overview

Recent Activities

This Encounter

Plans

Notes

Measurements

Diagnosis

Medications

Assessments

Active Medications

Detail	Dosage	Frequency	Period
spironolactone 100 mg tablet			
simvastatin 80 mg tablet			
captopril 12.5 mg tablet		twice daily	

Current Diagnosis

Diagnosis Description	Onset Date
(G580.) Congestive heart failure	

Care Team










Name	Details	Care Team Role
One, Train		Care Team Member
Hou, Tim	GP Mangere Health Centre	Care Coordinatc
Pauga, Easter Harriet	Practice Nurse Mangere Health Centre	Care Team Member
Matthews, Maria	Auckland Hospital	Care Team Member

Tasks

+ Add New		Refresh		
	Due Date	Subject	Assigned To	ModuleType
		Changed Meds - F/U one week in the home, Review Care Plan	Pauga, Easter Harriet (Internal)	
		Provide medication education	Kumar, Sunil (Internal)	

Go to Linked Item

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 Address 16 Massey Road, Mangere, South... Mobile (Cell Phone) 0212381414
Allergies or alerts not recorded

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Pauga, Easter Harriet	Practice Nurse Mangere Health Centre	Care Team Member
Matthews, Maria	Auckland Hospital	Care Team Member

Tasks

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	Due Date	Subject	Assigned To	ModuleType
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		Provide medication education	Kumar, Sunil (Internal)	

[Go to Linked Item](#)

Patient Portal – My Care Plan

My Shared Care Health Space

-  About Me
-  My Tasks **10**
-  My Messages
-  My Care Team
-  My Conditions
-  My Medications
-  My Care Plan
-  Patient Guide
-  Who's Accessed My Record

Demo Patient

Date of birth : 02 Aug 1974

NHI :

ADX1547

My Care Plan

Plans Details

Plan Summary: Demo Plan

Review List

Filter by Completed Status

Active Only

Expand All



Name	Notes	Owner	Due Date	Complete
<input checked="" type="checkbox"/> Problem: Overweight				<input type="checkbox"/>
<input checked="" type="checkbox"/> Intervention: Eat more health				<input type="checkbox"/>
<input checked="" type="checkbox"/> Goal: Reduce Weight				<input type="checkbox"/>
Action: Control Food Intake				<input type="checkbox"/>
Action: Do Exercise				<input type="checkbox"/>
Action: Running every day				<input type="checkbox"/>
<input checked="" type="checkbox"/> Intervention: Reduce sugar in diet				<input type="checkbox"/>
<input checked="" type="checkbox"/> Goal: Reduce Weight				<input type="checkbox"/>
Action: Swimming				<input type="checkbox"/>
Action: Yoga				<input type="checkbox"/>
Action: Stop Alcohol				<input type="checkbox"/>

About Me


Welcome Demo Patient [Settings](#) [Logout](#)

My Shared Care Health Space

Demo Patient Date of birth: **02 Aug 1974** NHI: **ADX1547**

About Me

- About Me
- My Tasks 10
- My Messages
- My Care Team
- My Conditions
- My Medications
- My Care Plan
- Patient Guide
- Who's Accessed My Record

Patient Demo Patient **DoB** 02 Aug 1974 **Patient ID** ADX1547

Care Team

Name	Designation Facility Organisation	Care Team Role
Caldwell, Jennifer		Lead Caregiver
Baker, Dr J G		GP

Diagnoses

Diagnosis	Onset Date	Diagnosis	Onset Date
Congestive Heart Failure	04 Jul 2011	Diabetes	30 Mar 2004

Allergies and Alerts

Active Medications Record

Medication Description	Dosage	Frequency	Period	Prescribed By	Date Prescribed
Aldactone (spironolactone 25 mg) tablet: film-coated, 1 tablet		One time daily			26 Jul 2011
Frusid (frusemide 40 mg) tablet		One time daily			23 Aug 2011

Recent Measurements

Date/Time	Measurement Type	Measurement Value(s)

My Tasks

My Shared Care Health Space

- About Me
- My Tasks **10**
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- Patient Guide
- Who's Accessed My Record

Demo Patient Date of birth : **02 Aug 1974** NHI : **ADX1547**

My Tasks

Include Completed Tasks

[Filter](#)

Due Date From

Due Date To

Due Date	Priority	Subject	Last Modified by	ModuleType	Status	Complete
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
25 Aug 2011		Walk for 30 minutes	Jennifer Caldwell	Plan Element	Pending	<input type="checkbox"/>
26 Aug 2011		Walk for 30 minutes	Jennifer Caldwell	Plan Element	Pending	<input type="checkbox"/>
27 Aug 2011		Walk for 30 minutes	Jennifer Caldwell	Plan Element	Pending	<input type="checkbox"/>
27 Aug 2011		Record weight	Jennifer Caldwell		Pending	<input type="checkbox"/>
28 Aug 2011		Walk for 30 minutes	Jennifer Caldwell	Plan Element	Pending	<input type="checkbox"/>
29 Aug 2011		Walk for 30 minutes	Jennifer Caldwell	Plan Element	Pending	<input type="checkbox"/>
30 Aug 2011		Walk for 30 minutes	Jennifer Caldwell	Plan Element	Pending	<input type="checkbox"/>
31 Aug 2011		Walk for 30 minutes	Jennifer Caldwell	Plan Element	Pending	<input type="checkbox"/>
03 Sep 2011		Record weight	Jennifer Caldwell		Pending	<input type="checkbox"/>
10 Sep 2011		Record weight	Jennifer Caldwell		Pending	<input type="checkbox"/>

[Save Changes](#)

My Care Team



healthcare software anywhere

Welcome Demo Patient [Settings](#) [Logout](#)

My Shared Care Health Space

Demo Patient Date of birth : 02 Aug 1974 NHI : ADX1547

My Care Team

Current **Past**

Name	Details	Care Team Role	Start Date	End Date
Caldwell, Jennifer		Lead Caregiver	24 Aug 2011	
Baker, Dr J G		GP	24 Aug 2011	



Together we can achieve more

My Care Co-ordinator is:

For more information visit:
www.sharedcareplan.co.nz
or phone 0800 268 626

My Medications

Welcome Demo Patient [Settings](#) [Logout](#)

My Shared Care Health Space

Demo Patient Date of birth : **02 Aug 1974** NHI : **ADX1547**

My Medications

[Current](#) [Past](#)

Drug Details	Dosage	Frequency	Period	Prescribed by	Prescribed Date
<input type="text"/> Y	<input type="text"/> Y	<input type="text"/> Y	<input type="text"/> Y	<input type="text"/> Y	<input type="text"/>  Y
Aldactone (spironolactone 25 mg) tablet: film-coated, 1 tablet -		One time daily			26 Jul 2011
Frusid (frusemide 40 mg) tablet -		One time daily			23 Aug 2011

- About Me
- My Tasks **10**
- My Messages
- My Care Team
- My Conditions
- My Medications**
- My Care Plan
- Patient Guide
- Who's Accessed My Record

Evaluation & Next Steps

Evaluation

1. Technology
2. Social
3. Outcomes
4. Economics



Next Steps

- Increase enrolments & care planning
- Include more hospital-based services
- Continue iterative refinements to software, processes & workflow
- Improve integration with Medtech
- Launch Consumer Portal
- Phase 2 planning
 - Test Scalability

